



Irish Association of Youth Orchestras

Donor Charter

May 2019



Irish Association of Youth Orchestras Donor Charter

As a charity seeking donations from the public we, the Irish Association of Youth Orchestras (IAYO), aim to comply with the Guidelines for Charitable Organisations on Fundraising from the Public¹.

Our pledge is to treat all our donors with respect, honesty and openness.

We commit to being accountable and transparent so that donors and prospective donors can have full confidence in IAYO.

We promise we will effectively apply your gifts to us for their intended purposes. We commit that you, our donors and prospective donors will:

- Be informed of the organisation's mission, and of the way the organisation intends to use donated resources;
- Be informed of the identity of those serving on the organisation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities;
- Have access to the organisation's most recent financial statements;
- Be assured your gifts will be used for the purposes for which they were given;
- Receive appropriate acknowledgement and recognition ;
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law;
- Have a right to expect that all relationships with individuals representing the charity will be dealt with professionally;
- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents;
- Have easily available the agreed procedures for making and responding to complaints;
- Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties;
- Receive prompt, truthful and forthright answers to questions you might have of the organisation.

If or when a member of the public enquires about the employment standing of a fundraiser they must receive an honest and open answer. The standing in this case relates to whether or not a fundraiser is a volunteer, a paid employee of the charitable organisation or a third-party agent working on behalf of the charity and whether or not they are paid on a commission basis.

¹ *Guidelines for Charitable Organisations Fundraising from the Public*, Charities Regulator, available at <https://www.charitiesregulator.ie/media/1083/guidance-for-fundraising-english.pdf>.

What to do if you have feedback

If you do have a comment about any aspect of our work, you can contact IAYO in writing or by telephone.

If you wish to view IAYO's Complaints and Comments policy, it can be found on the 'Transparency' page of the IAYO website at <http://www.iayo.ie/about/transparency/>.

Write to:

Allin Gray
Director
Irish Association of Youth Orchestras
Civic Trust House
50 Pope's Quay
Cork

Tel: +353 21 421 5185 / +353 87 960 1037

More Information

If you wish to access more information on IAYO, the Board of Directors, staff and our transparency, we publish this on our website and you can find it at www.iayo.ie.

The Irish Association of Youth Orchestras CLG (IAYO) is the all-Ireland resource organisation for youth orchestras.

IAYO is a company limited by guarantee, registered in Ireland, No: 296500, and a registered charity, No: 20045623.

IAYO is grant aided by The Arts Council and supported by Cork City Council.

IAYO acknowledges the support of The Department of Tourism, Culture and Sport, The Arts Council and Music Network through the Music Capital Scheme 2010-2015.

Directors: Clare Daly (Chairperson), Wendy Arlow, Niall Catney, Carol Daly, Mona McMahon, Martin Mc Ginley, Brian Murray, Ed Phelan (Treasurer), Marianne White.

Staff: Allin Gray (Director), Bertie Buckley (Administrator), Sinéad Ryan (Marketing and Communications Officer), Tracy Harper (Marketing and Communications Assistant).

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An Roinn
Ealaíon, Oidhreacht agus Gaeltachta
Department of
Arts, Heritage and the Gaeltacht

